

# **SOUTHERN CROSS CARE (NSW & ACT).**

## ***“A GREAT WAY TO LIVE”***



### **INCORPORATION**

Southern Cross Care (NSW & ACT) is registered as a Company limited by Guarantee.

### **TO CARE AND SHARE**

Southern Cross Care (NSW & ACT) is a Christian, charitable, community service organisation founded by the Knights of the Southern Cross - an order of Catholic laymen.

With the support of Government, Southern Cross Care (NSW & ACT) has been able to help meet the needs of some of today's older people - yesterday's pioneers - by planning, building and providing the management for a network of **Lifestyle Villages** specially designed for those over 60 years, comprising independent living units, supported living apartments, nursing homes and special care cottages. These residential programmes are complemented by wide-ranging Outreach (community) services, which enable people to remain living independently for extended periods.

In partnership with our Residents we offer quality support and care in a spirit of Christian love and concern.

### **OUR MISSION**

To reflect the love of Christ by—

- promoting an awareness of the value of older people
- offering them quality accommodation, care and services
- providing for their comfort and security in a Christian environment
- facilitating their having lives of dignity and purpose according to individual aspirations and needs.

### **OUR PHILOSOPHY**

We believe that:

- The aspirations and needs of older people, who are partnering with us in our residential and community care programs, are of paramount importance.
- Each person has in her/his own right a particular individual worth - a value assessed separately from her/his usefulness or any contribution she/he may make to society and/or her/his family.

- Each person should be encouraged and supported to retain their individual rights and manage, to the level possible, their own personal affairs.
- Each person's dignity and individuality need to be respected, and her/his right to privacy and autonomy safeguarded.
- Friends and relatives of Residents/Clients should be encouraged to participate, at their discretion, in our services and maintain active communication with our staff and Care Team Managers.
- Staff should be encouraged and enabled to participate in continuing education and to maintain a personal interest in professional standards and current practices of care.
- Our support/care services should bear witness to the highest ethical and moral principles.
- Special care should be taken to recognise and meet the particular needs of those who are terminally ill. Staff are also to be sensitive, and respond to, the needs of their family and friends.
- The Minister of Religion is an important member of the support/care team.

## **OUR OBJECTIVES**

We aim to provide quality support, care and services by:

- creating atmospheres and environments conducive to each person's spiritual, physical, emotional, intellectual and social wellbeing; and,
- observing the highest standards of professional and personal ethics in our work and relationships with Residents, relatives/friends and co-workers.

## **FUNDING ARRANGEMENTS**

### **i) Fortnightly Fees**

#### **Independent Living Units**

Our maintenance fees are **affordable by aged pensioners**. They are determined facility by facility by the Residents through our normal budget process involving active consultation with Management.

#### **Residential Care Facilities (Hostels & Nursing Home)**

Our fees are set by the Government at 85% of the Age Pension. Where a Resident has an assessable income of more than \$783.70 per fortnight, the Government also requires a contribution equal to 5/12<sup>th</sup>'s of that additional income up to \$59.38 per day.

### **ii) Entry Contributions**

#### **Independent Living Units**

25% of our independent living units are set aside absolutely for those with little or no means. Those people need not make any contribution.

The **remaining units** are allocated on an individual basis with entry contributions from as low as \$50,000.

### **Supported Living Apartments (Hostels)**

We have **NO** pre-determined, fixed entry contributions. Every prospective Resident is considered individually and arrangements determined that reflect her/his own personal circumstances. Those without means are not required to make a contribution. It must be emphasised, however, that where a Resident does pay us a contribution the maximum amount retained by us is \$17,940 over 5 years.

## **STANDARDS OF CARE**

Our care facilities are subject to regular review by the Aged Care Standards Agency. All facilities are **fully Accredited** across all 44 expected outcomes.

Our regular anonymous surveys, which are conducted independently of management, evidence a very high level of satisfaction by Residents and their families/supporters.

## **OUR SERVICES**

Currently we operate the following facilities and services:

<b>ILU - Independent Living Unit</b> <b>SLA – Supported Living Apartments</b> <b>CCP – Community Care Packages</b>	<b><u>Larkins Court,</u></b> <b><u>Albury</u></b> 16 ILU	<b><u>Southern Cross St Martha’s,</u></b> <b><u>Banora Point</u></b> 9 ILU 40 SLA
<b><u>Reynolds Court,</u></b> <b><u>Bateau Bay</u></b> 122 ILU 80 SLA	<b><u>Currawarna Apts</u></b> <b><u>Bombala</u></b> 50 SLA	<b><u>Braddon, Canberra</u></b> 9 ILU <b><u>Campbell, Canberra</u></b> 11 ILU 40 SLA <b><u>Garran, Canberra</u></b> 34 ILU 70 SLA <b><u>Yarralumla, Canberra</u></b> 4 ILU
<b><u>Fatima Court,</u></b> <b><u>Caringbah</u></b> 12 ILU	<b><u>Southern Cross St Michael’s,</u></b> <b><u>Casino</u></b> 5 ILU 68 SLA 20 CCP 16 Respite for Carers places	<b><u>Southern Cross Mawson Crt,</u></b> <b><u>Caves Beach</u></b> 4 ILU
<b><u>Southern Cross Village,</u></b> <b><u>Cootamundra</u></b> 55 SLA	<b><u>Southern Cross Karinya Apts,</u></b> <b><u>Corowa</u></b> 38 ILU 60 SLA	<b><u>Southern Cross Apts,</u></b> <b><u>Daceyville</u></b> 58 SLA

<b><u>Southern Cross Orana, Apartments, Deniliquin</u></b> 50 SLA 29 CCP	<b><u>Southern Cross St Lawrence Home, Galong</u></b> 2 ILU 32 SLA	<b><u>Southern Cross Tenison Apts, Goulburn</u></b> 30 SLA
<b><u>Southern Cross St Catherine Grafton</u></b> 46 SLA	<b><u>Southern Cross Apts, Greystanes</u></b> 40 SLA	<b><u>Southern Cross Freemason's Village, Harden</u></b> 10 ILU
<b><u>Thomas Dunlea Court, Kirrawee</u></b> 10 ILU	<b><u>Southern Cross Assumption Villa, Leeton</u></b> 4 ILU 42 SLA	<b><u>Southern Cross Santa Monica Village, Manly Vale</u></b> 20 ILU
<b><u>Southern Cross Kildare Apts, Maroubra Junction</u></b> 16 ILU            24 SLA 30 CCP	<b><u>Patrick Minahan Village, Marrickville</u></b> 36 ILU	<b><u>Southern Cross Village, Marsfield</u></b> 72 ILU 40 SLA
<b><u>Cardinal Gilroy Village, Merrylands</u></b> 238 ILU            135 SLA 20 CCP	<b><u>Southern Cross Apts, Moama</u></b> 40 SLA	<b><u>Southern Cross Village, Parkes</u></b> 54 ILU                    41 SLA 16 CCP
<b><u>Southern Cross Village, Plumpton</u></b> 54 ILU            40 SLA 20 CCP	<b><u>Southern Cross Village, South Coogee</u></b> 18 ILU 41 SLA	<b><u>Southern Cross Nagle Apts, Sutherland</u></b> 40 SLA
<b><u>Southern Cross Tenison Apts, Swansea</u></b> 32 SLA	<b><u>Southern Cross Village, Temora</u></b> 24 ILU	<b><u>Southern Cross Court, Thirroul</u></b> 12 ILU
<b><u>Southern Cross Care, North Turrumurra</u></b> 113 SLA	<b><u>Southern Cross St Joseph's Tweed Heads South</u></b> 13 ILU 71 SLA	<b><u>Southern Cross Nordby Village, West Pennant Hills</u></b> 25 ILU 45 SLA
<b><u>Southern Cross Village Young</u></b> 28 ILU 80 SLA		

**UNDER CONSTRUCTION:**

17 SLA\* at Cootamundra, 40 SLA\* and Civil works for ILU's at Young and 50 SLA & 14 ILU at Caves Beach

**APPROVED PROJECTS** Approvals are in place for the construction of: 43 ILU at Young, 42 SLA\* at Harden, 36 SLA\* Leeton, 10 SLA at Moama and 15 SLA at Grafton. \*rebuilds

**CONTACT ARRANGEMENTS**

**Chief Executive Officer** - John Ireland

**Email:** [jireland@sch.org.au](mailto:jireland@sch.org.au)

**Head Office** - C/- Cardinal Gilroy Village, Barcom Street, Merrylands 2160

**Phone:**(02) 9632 3144 **Toll Free:** 1800 632 314 **Fax:** (02) 9892 1338